



October 6, 2003

OKLAHOMA BULLETIN NO. OK270-4-1

SUBJECT: IRM - INFORMATION TECHNOLOGY AND RELATED ASSISTANCE

Purpose: Instructions for assistance relating to computer hardware and software

Expiration Date: September 30, 2004

This is an annual reminder and update on who to call for assistance relating to computer hardware and software.

| | Name | | Number |
|---|-----------------------------|----|------------------------------|
| Information Technology | <u>Team IT Contacts</u> | or | |
| Software Upgrades | <u>Harold Kane</u> | | <u>405-742-1231</u> |
| Network Service | <u>LouAnn Walker</u> | | <u>405-742-1230</u> |
| CCE Hardware | <u>Tracie Boone</u> | | <u>405-742-1274</u> |
| | | | <u>405-742-1296 (Mobile)</u> |
| Field Support (Word, Excel, Outlook, PowerPoint, Access, Internet Explorer) | <u>Wanelda Corbin</u> | | <u>580-323-2580</u> |
| Field Support | <u>Tammy Lawless</u> | | <u>580-298-3281</u> |
| Customer Service ToolKit | <u>Team CST Contact</u> | or | |
| | <u>Suzanne Collier</u> | | <u>405-742-1234</u> |
| PRMS | <u>Team PRMS Contact</u> | or | |
| | <u>Jamey Wood</u> | | <u>405-742-1277</u> |
| PCMS | <u>Birdie Neal</u> | | <u>405-742-1225</u> |
| ArcView | <u>Team ArcView Contact</u> | or | |
| | <u>Jim Stover</u> | | <u>405-742-1252</u> |
| Engineering Programs | <u>Resource Engineers</u> | or | |
| | <u>Johnny Green</u> | | <u>405-742-1261</u> |
| ICAMS | <u>Linda Garabedian</u> | | <u>405-742-1210</u> |

DIST: AO

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The Natural Resources Conservation Service provides leadership in a partnership effort to help people conserve, maintain, and improve our natural resources and environment.

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|-----------|--------------------------|----|---------------------|
| WebTCAS | <u>Timekeepers</u> | or | |
| | <u>Admin. Assistants</u> | or | |
| | <u>Gerry Cole</u> | | <u>405-742-1217</u> |
| ProTracts | <u>Program Liaisons</u> | or | |
| | <u>Lanny Miller</u> | | <u>580-336-5515</u> |
| SCIMS | <u>Team PRMS Contact</u> | or | |
| | <u>Team CST Contact</u> | or | |
| | <u>Suzanne Collier</u> | | <u>405-742-1234</u> |

If you cannot reach the individual you are calling, please leave accurate VoiceCom message with a return mailbox. Our goal is a 24 hour response time. If you do not receive a response within 24 hours, please contact your supervisor.

/ s /
John Glover

M. DARREL DOMINICK
State Conservationist